

Truro Police Department

RE-ASSURANCE PROGRAM

Policy Number: ADM-2.03

Effective Date: June 1, 2000
Revised Date: December 17, 2007

REFERENCE:

Accreditation Standards:

Mass. Gen. Law:

Other:

POLICY:

It shall be the policy of the Truro Police Department to establish and maintain a senior citizen reassurance program. This program will be administered by the Truro Police Department and shall be considered as part of a community outreach program.

PROCEDURE:

The re-assurance program shall be administered as follows:

1. The Truro Police Department will have on file, an active list of participants who utilize the program.
2. Senior citizens who wish to be on the call in list shall be added immediately, and all participants will be given an explanation of the guidelines of the program. Telecommunicators or Desk Officers will advise participants of the following:
 - a. The overall structure and purpose of the program
 - b. The call in times and subsequent responses from police
 - c. The availability of a lock box
 - i. If a participant chooses to have a lock box installed, a message will be left for Elder Affairs Officer regarding same.
3. The call in list will be updated daily as needed with information regarding persons who are away, or have pertinent data relative to the program
4. Telecommunicators or desk officers will receive calls from participants in the morning hours, and shall check their name off accordingly. If a participant does not call in by 10:00 A.M., the Telecommunicator or desk officer shall call the participant. If there is no answer, an officer shall respond to the participant's home to check on the well being of the participant.

- a. If lock box information is needed to access the residence of a participant, the combination shall be given out over scramble mode on the radio, in order to maintain security.